



## THANTHAI PERIYAR GOVERNMENT ARTS AND SCIENCE COLLEGE (A)

(Nationally Re-Accredited with B<sup>++</sup> Grade by NAAC at 4<sup>th</sup> Cycle)

(Affiliated to Bharathidasan University, Tiruchirappalli - 24)

No.36/2, RACE COURSE ROAD, KHAJAMALAI, TIRUCHIRAPPALLI - 620 023

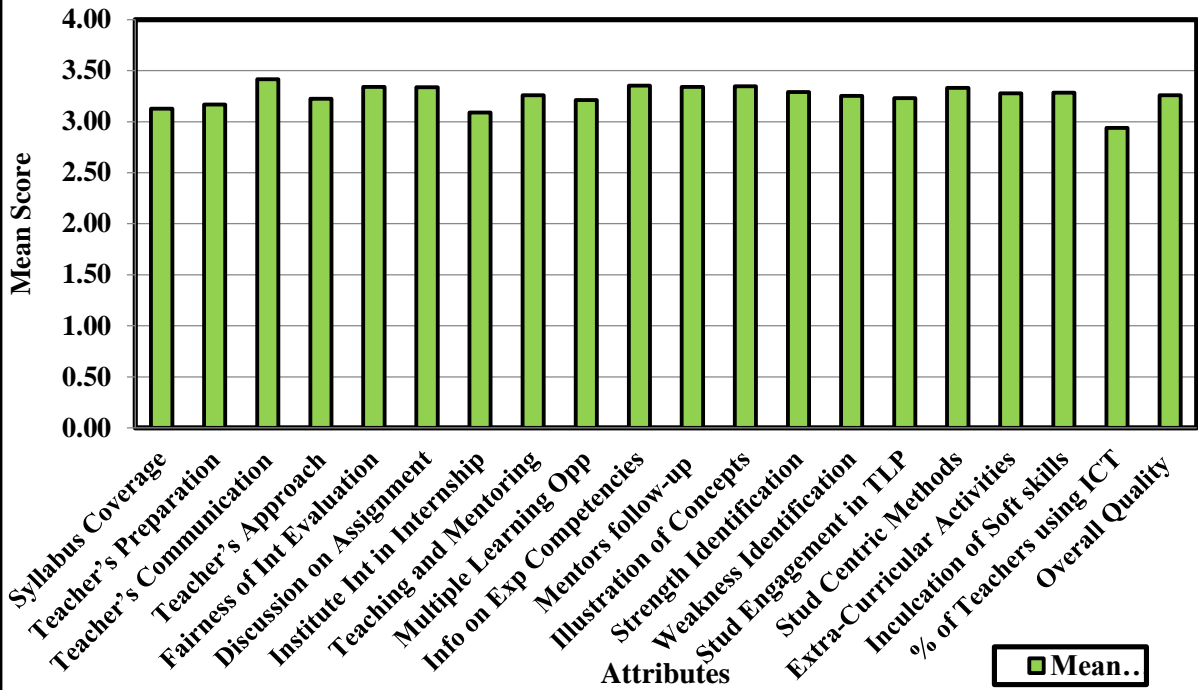
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### 2.7.1 - Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design its own questionnaire). Results and details need to be provided as a weblink

Weight	1	2	3	4	5	Total Score	Mean Score
Q1	13	40	72	134	256	1610	3.13
Q2	8	12	16	324	154	1632	3.17
Q3	8	7	72	103	325	1760	3.42
Q4	2	4	111	158	240	1660	3.22
Q5	11	11	57	148	288	1721	3.34
Q6	8	14	50	167	276	1719	3.34
Q7	25	25	92	110	263	1591	3.09
Q8	8	11	67	183	246	1678	3.26
Q9	4	12	70	214	215	1654	3.21
Q10	9	12	46	169	279	1727	3.35
Q11	4	18	39	192	262	1720	3.34
Q12	9	13	47	168	278	1723	3.35
Q13	6	16	51	191	251	1695	3.29
Q14	14	19	52	167	263	1676	3.25
Q15	8	11	67	197	232	1664	3.23
Q16	5	22	50	158	280	1716	3.33
Q17	6	11	55	204	239	1689	3.28
Q18	4	25	47	184	255	1691	3.28
Q19	24	23	89	203	176	1514	2.94
Q20	5	14	51	218	227	1678	3.26

## Student Satisfaction Survey: 2023-24



**THANTHAI PERIYAR GOVERNMENT ARTS AND SCIENCE COLLEGE (AUTONOMOUS),  
TIRUCHIRAPPALLI – 620 023  
INTERNAL QUALITY ASSURANCE CELL (IQAC)  
STUDENT SATISFACTION SURVEY (2023 – 2024)**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes                       b) No

B) Age:

C) Gender:    a) Female     b) Male                       c) Transgender

D) What degree program are you pursuing now?

a) Bachelor's     b) Master's                       c) MPhil   
d) Doctorate     e) Other (                      )

E) What subject area are you currently pursuing?

a) Arts                       b) Commerce                       c) Science   
d) Professional                       e) Other: (                      )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Satisfaction Survey on Teaching Learning Process

**Following are questions for student satisfaction survey regarding teaching learning process.**

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1– 30 to 54%
  - 0 –Below 30%
2. How well did the teachers prepare for the classes?
  - 4 –Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1– Generally ineffective
  - 0– Very poor communication
4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0– Poor
5. Fairness of the internal evaluation process by the teachers.
  - 4 – Always fair
  - 3 – Usually fair
  - 2 – Sometimes unfair
  - 1 – Usually unfair
  - 0– Unfair
6. Was your performance in assignments discussed with you?
  - 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0– Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
  - 4 – Regularly
  - 3 – Often
  - 2 – Sometimes
  - 1 – Rarely

0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0– Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time

3 – Usually

2– Occasionally/Sometimes

1 – Rarely

0– Never

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1– Rarely

0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully

3 – Reasonably

2 – Partially

1 – Slightly

0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)